Attorney's Docket 019287-0317258 Client Reference: APB-022 (C0441/7166)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re PATENT APPLICATION of:

Confirmation Number:

LUNDY M. LEWIS

Application No.: 09/577,232

Group Art Unit: 2443

Filed: May 23, 2000

Examiner: David E. England

For: METHOD AND APPARATUS FOR SERVICE ANALYSIS IN SERVICE LEVEL

MANAGEMENT (SLM)

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

TERMINAL DISCLAIMER TO OBVIATE A DOUBLE PATENTING REJECTION (37 C.F.R. Section 1.321(c))

Identification of Person(s) Making This Disclaimer

I. S. JAFAR ALI, represent that I am the attorney of record.

EXTENT OF DISCLAIMANT'S INTEREST

The extent of the interest in this invention that the disclaimant owns is in the whole of this invention.

DISCLAIMER (Provisional Obviousness-Type Double Patenting Rejection Over A Pending Application)

Petitioner hereby disclaims, except as provided below, the terminal part of any patent granted on the instant application, which would extend beyond the expiration date of the full statutory term prior U.S. Patent No. 7,600,007, or any patent granted on U.S. Patent Application Serial No. 09/577,231, filed on May 23, 2000, or any patent granted on U.S. Patent Application Serial No. 09/577,224, filed on May 23, 2000, as shortened by any terminal disclaimer. Petitioner hereby agrees that any patent so granted on the instant application shall be enforceable only for and during such period that it and any patent granted on the above-listed application are commonly owned.

This agreement runs with any patent granted on the instant application and is binding upon the grantee, its successors, or assigns.

In making the above disclaimer, disclaimant does not disclaim the terminal part of any patent granted on the instant application that would extend to the expiration date of the full statutory term as defined in 35 U.S.C. Sections 154 to 156 and 173 of the prior patent or any patent granted on the application forming the basis of the double patenting rejection, namely, the prior U.S. Patent No. 7,600,007, or any patent granted on U.S. Patent Application Serial No. 09/577,231, or any patent granted on U.S. Patent Application Serial No. 09/577,224, in the event that it later: expires for failure to pay a maintenance fee, is held unenforceable, is found invalid by a court of competent jurisdiction, is statutorily disclaimed in whole or terminally disclaimed under 37 C.F.R. Section 1.321, has all claims cancelled by a reexamination certificate, is reissued, or is in any manner terminated prior to expiration of its full statutory term as presently shortened by any terminal disclaimer, except for the separation of legal title stated above.

For submissions on behalf of an organization (e.g., corporation, partnership, university, Government agency, etc.), the undersigned (whose title is supplied below) is empowered to act on behalf of the organization.

DISCLAIMER FEE (37 C.F.R. Section 1.20(d))

Other than a small entity--fee \$140.

FEE PAYMENT

Charge Deposit Account No. 033975 the sum of \$140

A duplicate of this disclaimer is attached.

Date: October 27, 2009

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